



Powering Business Worldwide

Technical Resource Center 877-ETN-CARE (386-2273) Option 2

Industrial control and OEM products including molded case circuit breakers, contactors, starters, soft starters, control relays, pushbuttons, power supplies and vehicle switches

Option 1

Residential and light commercial products including load centers, transformers, disconnect switches, meter sockets and generators

Option 2

Panelboards and switchboards

Option 3

Power management components, meters and software including Power Xpert®, PowerNet™ and IQ, protective relays, commercial automatic transfer switches, power factor capacitors and industrial/commercial surge protection

Option 4

Automation products including operator interfaces, PLC's, easy relays, Durant count control, communications for overloads, starters and MCCs

Option 5

Low voltage variable frequency drives, 600 volts and below

Option 6

Medium voltage motor control and drives including Ampgard® motor starters, XP3, MV4S, SC9000™

Option 7

Limit switches, photoelectric and proximity sensors

Option 8

Option 1 Power Xpert, IQ meters, gateways, software and startup service, IQ, INCOM and PowerNet communication products and protective relays

Option 1: Power quality meters such as Power Xpert™ and IQ Meters, protective relays such as the E-Series, FP Series, MP series relays and communication products such as the Power Xpert Gateway

Option 2: Foreseer Software, Power Xpert Reporting, Power Xpert Insight®, Power Xpert Software and PowerNet™

Option 2 Industrial and commercial surge protection, electronic voltage regulators, sag ride-through devices, side-mounted harmonic correction units and power factor correction

Option 3 Technical support or warranty assistance on commercial and industrial automatic transfer switches

Option 1 XV, XP, HM/ Series, ELC-GP, Visual Designer and Galileo

Option 2 For PLCs, easy relays, CoDeSys SmartWire, remote I/O and gateways

Option 3 PanelMate® PowerPro, ePro and Legacy PanelMate products

Option 4 Durant count control products

Option 5 Communication support for overloads, starters and MCC's

Option 1 Assistance with pre-sale application support, new or aftermarket part number identification

Option 2 Networking including Modbus®, DeviceNet™, PROFIBUS® and EtherNet communications

Option 3 Startup programming with software or keypad and wiring

Option 4 Troubleshooting assistance

Option 1 Pre-sale support for medium-voltage control, Ampgard products

Option 2 Pre-sale support for SC9000 medium-voltage drives

Option 3 Post-sale troubleshooting and technical support for Ampgard products

Option 4 Post-sale troubleshooting and technical support for SC9000 medium-voltage drives